



If you feel sick after you arrive at Sorrento Centre: Four key messages

Self-isolate: If you feel unwell, immediately isolate yourself. Return to your room, or another place away from others, and use your phone, tablet or laptop to communicate. You can connect to free wifi “Guest” with password “belonging”. Do not visit the office, dining area or spots where people gather. Practical tips: <http://www.bccdc.ca/health-info/diseases-conditions/covid-19/self-isolation>



Self-assess: Use the on-line self-assessment tool (or download the app) and follow the directions you are given: <https://bc.thrive.health/>. You should contact HealthLinkBC at 8-1-1.

Contact us: Call our office (250-675-2421) or our 24-hour emergency line (250-463-9166) to tell us you are unwell. We will provide practical assistance based on medical advice you have received from HealthLinkBC. You can also contact our office or emergency line and we will contact medical authorities on your behalf. We can arrange safe transportation for medical treatment.

Quarantine: If necessary, we will re-locate you to special accommodation designated for quarantine and we will arrange for meals to be delivered to you. You can contact medical authorities via HealthLinkBC at 8-1-1. In an emergency, please call 9-1-1 and tell them your location is Sorrento Centre, 1159 Passchendaele Road, Sorrento. Then call our office or emergency line. You can contact our office or emergency line and we will contact medical authorities on your behalf. We can arrange safe transportation for medical treatment.



Questions? Concerns? The Sorrento Centre is committed to the health and well-being of guests, staff and neighbours. We meet or exceed WorkSafeBC and public health requirements. Our detailed plan is called ‘safe, slow, small’. For more info:

- check out our website at www.sorrentocentre.ca
- call our office at 250-675-2421 / 1-866-694-2409
- contact Executive Director Michael Shapcott by email at michael@sorrento-centre.bc.ca